KEMBA
R O A N O K E
FEDERAL CREDIT UNION

Configuring your browser to enable pop-up windows for KEMBA online bill-pay.

If you use KEMBA Roanoke Federal Credit Union's online bill-pay service, the browser you use may need to be configured to accept pop-up windows from: **https://kembafcu.online-cu.com**

To configure your browser to accept pop-up windows from this site, follow the instructions outlined below for the browser you use.

Google Chrome

1. On your computer, open Chrome.
2. At the top right, click More. (it may be an icon with 3 vertical dots)
3. Click **Settings**.
4. At the bottom, click **Show advanced settings**.
5. Under "Privacy," click **Content settings**.
6. Under "Pop-ups," select "Manage Exceptions"
7. Here you can type in https://kembafcu.online-cu.com as a site to allow pop-ups.

Mozilla Firefox

1. Click "SETTINGS" at the bottom of the screen
2. Click the **Content** icon located at the top of the window.
3. Make sure that **Block pop-up windows** is activated (checkbox).
4. Click the **Exceptions** button located to the right of **Block pop-up windows**.
5. You will see the **Allowed Sites** dialog box.
6. To enable the browser to recognize bill-pay servers as trusted sites and, therefore, enable pop-ups from these sites, in the **Address of web site** field, type https://kembafcu.online-cu.com and then click **Allow**.

Internet Exporer

1. Open the browser.
2. Click the "gear" icon (top right) to select the **Tools** menu.
3. Click **Internet Options**.
4. Click the **Privacy** tab.
5. In the **Pop-up Blocker** section of the window, see if the **Turn on Pop-up Blocker** is activated (checkbox).
6. If it is on, In the **Pop-up Blocker** section of the window, click **Settings**.
7. To enable the browser to recognize bill-pay servers as trusted sites and, therefore, enable pop-ups from these sites, in the **Address of website to allow** field, type https://kembafcu.online-cu.com. Click **Add**.
8. Click **Close** when you finish adding the sites you want. Then click **OK** on the **Internet options** window.